

Apology for Recent Downtime on NIA Website

Dear Valued Clients,

We hope this message finds you well.

We are writing to sincerely apologize for the recent inconvenience caused by the downtime experienced on our servers and website due to scheduled maintenance on April 10th.

At National Insurance Alliance Limited (NIA), we understand the importance of uninterrupted access to our services, and we regret any frustration or inconvenience this downtime may have caused you. Please rest assured that the maintenance was necessary to ensure the continued reliability, security, and performance of our systems.

We strive to provide you with the highest level of service, and we are committed to taking all necessary measures to prevent similar incidents in the future. Your satisfaction and trust are of the utmost importance to us, and we deeply value your continued partnership.

Thank you for your understanding and continued support.

Best regards,

NIA Customer Service Team